



Dear Merchant,

The industry-wide move to replace existing Malaysian Payment Cards to CHIP & PIN Cards whereby the use of signature to authenticate payment will be gradually phased out. Accordingly, your current terminal needs to be upgraded to cater for Chip & Pin Cards usage.

This is to inform you that our terminal vendor will be contacting you to arrange for replace / upgrade the terminal software to enable prompting for PIN entry. This terminal replacement / upgrade will need to be completed before 1<sup>st</sup> January 2017.

You may refer to PIN & PAY FAQ for your better understanding.

Any enquiry please do not hesitate to contact us at 03-5191 7788; Merchant Admin Department